



Trust is an economic driver and always impacts two measureable outcomes: speed and cost.

Water is the vital substance that sustains all life on this planet. When it's there, everything flourishes and grows. When it's not there, everything withers and dies.

The same is true for trust. Where there is no trust, relationships decay, projects fail, customers go to competitors, initiatives under-perform, and work grinds to a crawl.

Like a ripple in a pond, trust begins with you.

Leaders who attend the highly interactive Leading at the *Speed of Trust* [®] 3.0 work session will increase their personal credibility and practice specific behaviours that increase trust.





As a result, they will be able to better manage change and lead high-performing teams that are agile, collaborative, innovative, and engaged.

Leaders Get Results - in a Way That Inspires Trust

Instead of just attending a Leading at the *Speed of Trust 3.0* work session, leaders learn to apply and sustain a new language and set of behaviours to real work long after they leave the work session. They receive powerful tools and processes

to sustain learning for 52 weeks following the work session, helping leaders engage their teams in a completely different way to be more committed and accountable to results.

Learning Map

PREPARE LEARN AND PRACTICE tQ 360° The Speed of

tQ 360° Assessment

The *Speed of Trust* work session

APPLY AND SUSTAIN

- Leader Accountability Plan
- Weekly Trust Huddle
- Speed of Trust Action Cards
- Speed of Trust Talks
- Speed of Trust Digital Coach app
- Peer Accountability Process



Leading at the *Speed of Trust 3.0* will provide the mindset, skillset, and toolset that will measurably increase a participant's ability to deliver results in a way that inspires trust. The content can be delivered online via a virtual classroom or in a traditional classroom setting.

As a result of this work session, leaders will be able to:

| THE CASE FOR TRUST | Build their own case for trust. |
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| SELF TRUST THE PRINCIPLE OF CREDIBILITY | Increase their personal credibility. |
| RELATIONSHIP TRUST THE PRINCIPLE OF BEHAVIOUR | Behave in ways that inspire trust. |
| ORGANISATIONAL TRUST THE PRINCIPLE OF ALIGNMENT | Align their team, symbols, systems, and processes with principles of high trust. |
| MARKET TRUST THE PRINCIPLE OF REPUTATION | Improve their team's reputation. |
| SOCIETAL TRUST THE PRINCIPLE OF CONTRIBUTION | Make a positive contribution to their world. |

Participant Kit

- Participant Guidebook
- · Speed of Trust Action Cards
- Weekly Trust Huddle Guide
- The Speed of Trust Book
- Speed of Trust Digital Coach app
- tQ 360° Assessment



"The ability to establish, grow, extend, and restore trust with all stakeholders—customers, suppliers, and employees—is the critical leadership competency in the global economy."

STEPHEN M. R. COVEY Author, *The Speed of Trust*

For more information about FranklinCovey's Leading at the *Speed of Trust 3.0*, contact your client partner or call 0800 475 078

